

**FORM**  
**notification of non-conformity**

**1. Customer details**

<b>First name and surname</b>	
<b>Address</b>	
<b>E-mail</b>	
<b>Telephone</b>	

**2. Information on the subject of the notification**

<b>Identification of the product (product code/serial number, name)</b>	
<b>Date of purchase</b>	
<b>Description of non-conformity with the contract</b>	

**3. Customer request:**

- repair the products free of charge
- exchange the products for a new one
- withdraw from contract and refund price paid\*
- reduction of the price of the products \*.

**\*Note:** The customer is entitled to request a refund of the price paid or a reduction in the price of the products when:

- a) the seller has refused to bring the products into conformity with the contract;
- b) the seller has failed to bring the products into conformity with the contract;
- c) the lack of conformity of the products with the contract continues despite the fact that the seller has tried to bring the products into conformity;
- d) the lack of conformity of the products with the contract is such as to justify either a reduction in price or rescission of the contract without prior recourse to repair or replacement;
- e) it is clear from the seller's statement or the circumstances that he will not bring the products into conformity within a reasonable time or without undue inconvenience for the consumer.

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(signature of the customer)