

**FORM FOR LODGING A COMPLAINT****1. Customer details**

<b>First and last name</b>	
<b>Address</b>	
<b>E-mail</b>	
<b>Phone</b>	

**2. Information on the subject of the complaint**

<b>Product</b> (Product code/serial number, name)	
<b>Date of purchase</b>	
<b>Description of defect</b> (including time when defect occurred)	

**3. The Customer's request (in connection with Article 561 of the Act of 23 April 1964 - Civil Code):**

- repair the Product free of charge
- replacement with a new Product
- withdraw from the contract and refund the price paid\*
- reduce the price of the Product\*

**\*Clause:** The Customer has the right to demand a refund of the price paid or a reduction in the price of the Product unless the Seller immediately and without excessive inconvenience for the Customer replaces the defective Product or removes the defects. This restriction does not apply if the Product has already been replaced or repaired by the Seller or the Seller has not repaired or replaced the Product with a new one.

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(Customer's signature)